



coast deli & dining
reservation policy

A sad tale...

Unfortunately, for the first time in 6 years, the number of 'no-shows' where people book tables, but do not turn up has become unsustainable.

It is with regret that we must now insist on a £10 per person deposit when making reservations for evening dining.

We will take credit card details when your reservation is made and pre-authorise the deposit. Your card will then reserve that sum in our favour.

If the reservation is cancelled with up to 24 hours notice a cancellation reference number will be given & the pre-authorisation will be released.

If the reservation is honoured, then the pre-authorisation will be released.

In the event of a 'no show' then £10 per person deposit will be charged to the credit card 15 minutes after the table reservation time has expired.

We are really sorry to have to take this step, but it is necessary to preserve the viability of the business.

Phil

